SASSY CAKES

This questionnaire is designed to collect all the relevant information that I will need to design your dessert needs for your personalised event.

Please complete this questionnaire, email it to toula@sassycakes.com and l will

contact you to discuss your cake or to book an appointment.

**NAME:**

**EMAIL:**

**TELEPHONE:**

**THE EVENT:** For wedding cakes l recommend you book in the date at least two months before your wedding.

**EVENT DATE, TIME AND LOCATION:**

**YOUR BUDGET:** It is important to give us an indication of your budget as we creative types can often get carried away.

**PRICES:** Prices will vary considerably depending on the design. As a general rule they will start at $150 for a small simple single tier.

**SERVING SIZE:** Dessert or Finger/Coffee portion

**HOW MANY PEOPLE ARE YOU CATERING FOR?**

**CAKE FLAVOURS:** We can create any flavour combinations and will ensure your favourite flavours are balanced appropriately. Please list if you have any preferences or flavours in mind. Tastings are available for a fee.

**DISPLAY:** Is your cake intended to be out on display for a long period of time? Is your celebration to be held inside or outdoors?

**IS A STAND REQUIRED?** I can design and produce clear acrylic stands to suit. I have generic stands that can be hired or custom stands must be purchased.

**DO YOU HAVE A SPECIFIC DESIGN IN MIND?** Please let me know or you can leave it to me to use my years of experience to create a one off for you.

**ANY DIETARY REQUIREMENTS TO CONSIDER?** Please specify

**WHAT SORT OF DECORATION IS IN MIND?** Is colour matching required?

**DELIVERY AND SET UP:** Do you require your bespoke cake to be delivery and installation or will you collect it from my workshop? I am happy to deliver, set up and install, additional charges will apply and will be included in your quote if requested.

**DEPOSITS**

I will require a 30% deposit to secure your booking and accept all credit cards with the exception of Diners, (through PayPal) Direct Deposit & Cash. No order will commence until the deposit has been received. Please note that deposits are non-refundable.

**BALANCE PAYMENTS**

Full payment is required to be paid, a minimum of 7 days prior to delivery or collection.

**CANCELLATIONS**

If you decide to cancel your order your deposit will not be refunded. If you cancel your order within 7 days of the delivery or collection date the balance outstanding will be due and payable.

**CHANGES**

Any changes made to your order within 14 days of collection or delivery will incur a surcharge, depending on the change requested. In most instances I can accommodate changes, however at times is just not possible.

**TERMS AND CONDITIONS**

Please read our terms and conditions carefully before placing your order with Sassy Cakes. By using the Sassy Cakes service you agree to be bound by these Terms and Conditions

**TRANSPORTATION**

It is important to remember that your cake is a delicate and perishable product. To ensure its quality is not compromised during transportation, we recommend that you keep your cake box flat at all times and avoid placing it in direct sunlight. The floor or boot of your car is the best place, never on the back seat and ensure your boxes are secure and will not slide around.

Once your cake is in your care it is important to follow these instructions, as Sassy Cakes will not take responsibility for any damage incurred during transportation.

**APPOINTMENTS:** Can be arranged on request